



## FOR CASHIERS: HOW DOUBLE UP FOOD BUCKS WORKS (DUFEB)

**Eligibility: Only an EBT card with SNAP benefits is required to sign up for Double Up.**

You need 2 things to use Double Up:

- A Double Up Card issued by the store
- An EBT card with SNAP benefits

You can use Double Up all year long; your balance never goes away.

### How do I earn and spend Double Up?

When you buy any groceries with your EBT Card, you can earn up to \$20 per day in Double Up. Next time you shop, you can use your earned Double Up to spend on more fruits & veggies. There is no limit on the amount of your Double Up balance that you spend, if you've earned it - you can spend it.

### How can I check my Double Up Card balance?

Cashiers can check your balance at the register using the Fresh Incentives app.

### Does Double Up on the card expire?

No, there is no expiration date.

### If I lose my Double Up Card, can I get a new one?

Yes, you'll need the EBT card you used to sign up. The old card will be cancelled; any Double Up balance you had will be transferred.

### Where else can I use my Double Up card?

Go to our website at [doubleupnys.com/locations/](http://doubleupnys.com/locations/)

### Does Double Up Food Bucks match WIC?

No, WIC purchases are not eligible.

### If a shopper pays with an EBT card always ask:

"Would you like to earn or spend Double Up to get more fruits and veggies today?"

### What if I do not have SNAP (food stamps) or a EBT Card?

If you live in New York, call Hunger Solutions NY (800) 865-5542 more information.



## FOR CASHIERS: PRODUCTS THAT QUALIFY FOR DUFEB

# QUALIFYING PURCHASES

## ELIGIBLE



Raw, whole fruits and vegetables



Produce bearing plants



Minimally cut fruit & vegetables with no additives

## NOT ELIGIBLE



Jams, jellies, and honey



Dairy products, bread, and eggs



Nuts and seeds



Prepared meals, including salads



Processed foods and snacks



Highly prepared or frozen produce